alterian

Release Notes

Email Manager 6.1.3

Version Management

Version History

Version	Date	Author	Distribution
1.0	09 May 2016	J Davis	Service Release

Related Documents

The related documents are located in the Alterian product help.

Name
SDK Help File.chm

Table of Contents

1 Introduction

This document provides a summary of the changes introduced in Email Manager 6.1.3.

1.1 Overview of changes

Email Manager 6.1.3 is a service release for Email Manager 6.0. This main purpose of this release is to provide performance improvements in specific areas and an enhancement to the API. It also includes fixes for reported issues. See the 'Updates included in Email Manager 6.1.3' section of this document for further details.

1.2 Important Upgrade Considerations

There are some important factors that must be considered before upgrading to this release.

Information	Related document
The Email Manager 6.0 Delphi client **will be** updated for this release.	n/a

1.3 Supported Platforms

Email Manager 6.1.3 has been tested and is supported on the following:

Client

- Windows 7$^{©}$
- Windows 8$^{©}$

Other

- Email Manager 6.1.3 was also successfully tested against XenApp 5.6
- Microsoft Internet Explorer must be installed on the client machine

2 Client Installation

This upgrade will be applied automatically and no user action is required. The client application will be updated when the system is next accessed following the upgrade. All fixes will be available as soon as the update is complete.

3 Updates included in Email Manager 6.1.3

3.1 New Features

There are no new features in Email Manager 6.1.3.

3.2 Enhancements

Performance improvements have been made to event processing.

Changes have been made to ensure tables have the capacity to meet the requirements of customers with large volumes of data.

Gallery View has been updated with new renders for the following:

- iPhone 6s Plus iOS 9
- iPhone 6s iOS 9
- Outlook 2016 for Mac and Microsoft Office 365

3.3 Fixes

The following section details the fixes to issues reported by Alterian customers and partners. This is a subset of the total number of fixes and enhancements that are included as a result of Alterian's structured QA process.

Issue No.	Description
#PM027930	In code view when white space pushes the cursor over to the very far side of the source editor, it can cause characters typed on the next line to jump three spaces to the right of the cursor as opposed to appearing on the left. This has been resolved.
#PM028008	An issue has been fixed where email recipient replies sent back to Email Manager could be directed to a customer maintained inbox to be monitored or responded to. The domain and IP used for the redirect reply did not necessarily reflect the account that originally sent the email. This could cause authentication issues. The fix ensures that only a domain linked to the account that originally sent the email will send the replies.

4   Known Issues

No new known issues were identified in Email Manager 6.1.3. See Existing Known Issues in the Alterian product help for further known issues.

5   Issue and Problem Reporting

Before contacting Technical Support, please have the following information available:

- Contact number
- Problem description
- Symptoms
- If possible, give instructions on how to re-create the problem.
- Known causes
- Product information
- Software and hardware versions
- Be ready to send logs, data files or other relevant information.

Report any issues arising from this version of the application to:
https://alterian.atlassian.net/.